HUMANA EMPLOYERS HEALTH PLAN OF GEORGIA, INC./HUMANA INSURANCE COMPANY: GA CR NPOS CPYII 23 SEPACC&CPYOV,OP&DED/COIN IP/RX5

Coverage for: Individual + Family | Plan Type: NPOS



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.groupcertificate.humana.com or by calling 866-4ASSIST (427-7478). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 866-4ASSIST (427-7478) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network Providers: \$2,500 individual / \$5,000 family; Non-Network Providers: \$10,000 individual / \$20,000 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Network Providers: Yes. Certain Office Visits, Preventive Care, Urgent Care, Prescription Drugs and Certain Therapies Non-Network Providers: Yes. Prescription Drugs	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>network providers</u> : \$6,000 individual / \$12,000 family; For non-network <u>providers</u> : \$24,000 individual / \$48,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.

Important Questions	Answers	Why This Matters:
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, health care this plan doesn't cover, penalties for failure to obtain preauthorization for services, non-network transplant, non-network prescription drugs, non-network specialty drugs, non-network immune effector cell therapy.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.humana.com/directories or call 866-4ASSIST (427-7478) for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	Preferred network provider virtual visit: No charge; deductible does not apply Network provider virtual visit: \$40 copay/office visit; deductible does not apply Primary care visit: \$40 copay/office visit; deductible does not apply	Virtual visit: 30% coinsurance Primary care visit: 30% coinsurance	None
	Specialist visit	\$80 <u>copay</u> /visit; <u>deductible</u> does not apply	30% coinsurance	None

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Preventive care/screening/ immunization	No charge; <u>deductible</u> does not apply	30% coinsurance	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge; <u>deductible</u> does not apply	30% coinsurance	Cost sharing may vary based on where service is performed. Imaging: Preauthorization may be required - if not obtained, penalty will be 40%.
	Imaging (CT/PET scans, MRIs)	No charge after deductible	30% coinsurance	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://www.humana.com/2023-Rx5-Plus	Level 1 - Preferred, lowest-cost generic drugs	(Retail) \$5 copay/prescription; deductible does not apply (Mail Order) \$12.50 copay/prescription; deductible does not apply	(Retail) \$5 copay/prescription; deductible does not apply (Mail Order) \$12.50 copay/prescription; deductible does not apply	(Retail) 30 day supply. Preauthorization may be required - if not obtained, member is responsible for 100% of the cost of the drug. (Mail Order) 90 day supply. Preauthorization may be required - if not obtained, member is responsible for 100% of the cost of the drug.
	Level 2 - Low-cost generic drugs	(Retail) \$15 <u>copay</u> /prescription; <u>deductible</u> does not apply (Mail Order) \$37.50 <u>copay</u> /prescription; <u>deductible</u> does not apply	(Retail) \$15 <u>copay</u> /prescription; <u>deductible</u> does not apply (Mail Order) \$37.50 <u>copay</u> /prescription; <u>deductible</u> does not apply	
	Level 3 - Preferred brand-name drugs and higher-cost generic drugs	(Retail) 20% coinsurance; deductible does not apply (Mail Order) 20% coinsurance; deductible does not apply	(Retail) 20% coinsurance; deductible does not apply (Mail Order) 20% coinsurance; deductible does not apply	

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Level 4 - Non-preferred brand-name drugs and high-cost generic drugs	(Retail) 25% coinsurance; deductible does not apply (Mail Order) 25% coinsurance; deductible does not apply	(Retail) 25% coinsurance; deductible does not apply (Mail Order) 25% coinsurance; deductible does not apply	
	Level 5 - Highest-cost/high technology drugs and specialty drugs	Preferred network specialty pharmacy: 25% coinsurance; deductible does not apply Network specialty pharmacy: 35% coinsurance; deductible does not apply	(Retail) 35% <u>coinsurance;</u> <u>deductible</u> does not apply	30 day supply. Preauthorization may be required - if not obtained, member is responsible for 100% of the cost of the drug.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Ambulatory surgery center: No charge after <u>deductible</u> Hospital outpatient surgery: \$500 <u>copay</u> /visit and <u>deductible</u>	Ambulatory surgery center: 30% coinsurance Hospital outpatient surgery: 30% coinsurance	Preauthorization may be required - if not obtained, penalty will be 40%.
	Physician/surgeon fees	No charge after deductible	30% coinsurance	None
If you need immediate medical attention	Emergency room care	\$500 <u>copay</u> /visit and <u>deductible</u>	\$500 <u>copay</u> /visit and <u>network</u> <u>deductible</u>	Emergency room care: Copayment waived if admitted.
	Emergency medical transportation	No charge after <u>deductible</u>	No charge after <u>network</u> <u>deductible</u>	
	Urgent care	\$80 <u>copay</u> /visit; <u>deductible</u> does not apply	30% coinsurance	
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge after <u>deductible</u>	30% coinsurance	Preauthorization may be required - if not obtained, penalty will be 40%.
	Physician/surgeon fees	No charge after deductible	30% coinsurance	None

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Therapy: \$40 copay/visit; deductible does not apply Outpatient hospital non-surgical services: No charge after deductible	Therapy: 30% coinsurance Outpatient hospital non-surgical services: 30% coinsurance	None
	Inpatient services	No charge after deductible	30% coinsurance	Preauthorization may be required - if not obtained, penalty will be 40%.
If you are pregnant	Office visits	No charge; <u>deductible</u> does not apply	30% coinsurance	Cost sharing does not apply for preventive services.
	Childbirth/delivery professional services	No charge after <u>deductible</u>	30% coinsurance	Depending on the type of services, a copayment, coinsurance or deductible may apply.
	Childbirth/delivery facility services	No charge after <u>deductible</u>	30% coinsurance	<u>Preauthorization</u> may be required - if not obtained, penalty will be 40%. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).
If you need help recovering or have other special health needs	Home health care	No charge after <u>deductible</u>	30% coinsurance	120 visits per year. Preauthorization may be required - if not obtained, penalty will be 40%.

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Rehabilitation services	Physical, occupational, speech, cognitive, audiology therapy and spinal manipulations: \$40 copay/visit; deductible does not apply	Physical, occupational, speech, cognitive, audiology therapy and spinal manipulations: 30% coinsurance	Therapies: Preauthorization may be required - if not obtained, penalty will be 40%. Rehabilitation services: Physical, occupational, speech, cognitive, audiology therapy and spinal manipulations: 40 visits per year combined. Habilitation services: Physical, occupational, speech, audiology therapy and spinal manipulations: 40 visits per year combined.
	Habilitation services	Physical, occupational, speech, audiology therapy and spinal manipulations: \$40 copay/visit; deductible does not apply	Physical, occupational, speech, audiology therapy and spinal manipulations: 30% coinsurance	
	Skilled nursing care	No charge after <u>deductible</u>	30% coinsurance	60 days per year. Preauthorization may be required - if not obtained, penalty will be 40%.
	Durable medical equipment	No charge after <u>deductible</u>	30% coinsurance	Preauthorization may be required - if not obtained, penalty will be 40%. Excludes vehicle and home modifications, exercise, and bathroom equipment.
	Hospice services	No charge; <u>deductible</u> does not apply	30% coinsurance	Preauthorization may be required - if not obtained, penalty will be 40%.
If your child needs dental or eye care	Children's eye exam	\$10 copay/visit; deductible does not apply	30% coinsurance	Plan coverage limited to 1 exam per year until the end of the month child turns 19.

		What You	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Children's glasses	No charge after <u>deductible</u>	30% coinsurance	Plan coverage limited to 1 pair of frames per year until end of month child turns 19. 1 pair of lenses per year until end of month child turns 19.
	Children's dental check-up	No charge after deductible	No charge after deductible	Plan coverage limited to 2 exams per year until end of the month child turns 19.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan	document for more information and a list of any other excluded services.)
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Services rour <u>Fram</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded services.)</u>			
Bariatric surgery	 Non-emergency care when traveling outside the U.S. Weight loss programs 		
Infertility treatment	Private-duty nursing		
Long-term care	Routine eye care (Adult)		

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (if it is prescribed by a physician)
- Cosmetic surgery (if to correct a functional impairment)
- Hearing aids (\$3000.00 per hearing aid to age 19; 1 aid per ear per 48 months)

- Chiropractic care (spinal manipulations are covered to 40 visits per year combined with physical, occupational, speech, cognitive and audiology therapy)
- Dental care (Adult) (if for dental injury of a sound natural tooth)

• Routine foot care (when in treatment for diabetes)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

- www.humana.com or 866-4ASSIST (427-7478).
- Georgia Office of Insurance and Safety Fire Commissioner: 800-656-2298 or https://oci.ga.gov.
- For group health coverage subject to ERISA, you may also contact the Department of Labor's Employee Benefits Security Administration at 866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- For non-federal governmental group health plans, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 877-267-2323 x61565 or www.ccijo.cms.gov.
- If your coverage is a church plan, church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law.

Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- www.humana.com or 866-4ASSIST (427-7478).
- Department of Labor Employee Benefits Security Administration: 866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- Georgia Office of Insurance and Safety Fire Commissioner: 800-656-2298 or https://oci.ga.gov.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 866-4ASSIST (427-7478) (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$2,500
Specialist copayment	\$80
Hospital (facility) coinsurance	0%
Other coinsurance	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	

Cost Sharing		
<u>Deductibles</u>	\$2,500	
<u>Copayments</u>	\$10	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$2,570	

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,500
Specialist copayment	\$80
Hospital (facility) coinsurance	0%
Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	

Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$600
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$620

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,500
Specialist copayment	\$80
■ Hospital (facility) coinsurance	0%
Other coinsurance	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

In this example, Mia would pay:

Cost Sharing	
<u>Deductibles</u>	\$1,600
<u>Copayments</u>	\$800
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,400

Important

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, ethnicity, marital status, religion or language. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:
 Discrimination Grievances, P.O. Box 14618,

 Lexington, KY 40512-4618
 If you need help filing a grievance, call 866-427-7478 or if you use a TTY, call 711.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through their Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.
- California residents: You may also call California Department of Insurance toll-free hotline number: 800-927-HELP (4357), to file a grievance.

Auxiliary aids and services, free of charge, are available to you. 866-427-7478 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

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Language assistance services, free of charge, are available to you. 866-427-7478 (TTY: 711)

Español (Spanish): Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese): 撥打上面的電話號碼即可獲得免費語言援助服務。

Tiếng Việt (Vietnamese): Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí.

한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오.

Tagalog (Tagalog – Filipino): Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad. **Русский (Russian):** Позвоните по номеру, указанному выше,

чтобы получить бесплатные услуги перевода.

Kreyòl Ayisyen (French Creole): Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

Français (French): Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

Polski (Polish): Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

Português (Portuguese): Ligue para o número acima indicado para receber serviços linguísticos, grátis.

Italiano (Italian): Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

Deutsch (German): Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

日本語 (Japanese): 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

(Farsi) فارسی

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

Diné Bizaad (Navajo): Wódahí béésh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'déé niká'adoowoł.

(Arabic) العربية

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك