To File a Claim:

Claims can be initiated by going to Colonial's Website (www.coloniallife.com).

Click on "Log-In" in the upper right-hand corner of the screen and enter your login information. If you haven't registered, select the "Register" link on the right upper corner of the Member Log-In. Select the "Policy Holder" link and follow the following prompts to register.

Once registered and logged in, click on "Claims Center". From there, simply click the "File an Online" claim button to file many types of claims such as: Wellness, Doctor's Office Visits, Accident, Pregnancy, Sickness and Vision claims.

You may also download claim forms and find answers to many of the claim related questions.