Coverage Period: Beginning on or after 06/01/2019

Coverage for: Individual + Family | Plan Type: NPOS



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.groupcertificate.humana.com or by calling 1-866-4ASSIST (427-7478). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-866-4ASSIST (427-7478) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: \$0 Individual / \$0 family; Non-Network: \$5,000 Individual / \$10,000 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Network Providers: Not Applicable Non-Network Providers: Yes. Emergency Room Care and Prescription Drugs	This <u>plan</u> does not have a <u>network deductible</u> . This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copay</u> ment or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>network providers</u> \$6,000 individual / \$12,000 family For non-network <u>providers</u> \$18,000 individual / \$36,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> s until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, Balance-billing charges, Health care this plan doesn't cover, Penalties, Non-network transplant, non-network prescription drugs, non-network specialty drugs	Even though you pay these expenses, they don't count toward the out-of-pocket limit.

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Will you pay less if you use a <u>network provider</u> ?	Yes. See www.humana.com/directories or call 1-866-4ASSIST (427-7478) for a list of network providers For Prescription Drugs: 1	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All $\underline{copayment}$ and $\underline{coinsurance}$ costs shown in this chart are after your $\underline{deductible}$ has been met, if a $\underline{deductible}$ applies.

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	Primary care visit: \$40 copay/office visit Telehealth or telemedicine services: No charge	Primary care visit: 30% coinsurance Telehealth or telemedicine services: 30% coinsurance	None
	Specialist visit	\$75 copay/visit	30% coinsurance	None
	Preventive care / screening / immunization	Preventive Care: No charge Immunization: No charge	Preventive Care: 30% coinsurance; deductible does not apply Immunization: 30% coinsurance; deductible does not apply	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge	30% coinsurance	Diagnostic Test: Cost sharing may vary based on where service is performed Imaging: Cost sharing may vary based on where service is performed Preauthorization may be required - if not obtained, penalty will be 40%
	Imaging (CT/PET scans, MRIs)	\$400 <u>copay</u>	30% coinsurance	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.humana.com/2019-Rx4-EHB	Level 1 - Lowest cost generic and brand-name drugs	\$10 <u>copay</u> (Retail) \$25 <u>copay</u> (Mail Order)	No charge, after <u>network</u> <u>copay</u> (Retail) No charge, after <u>network</u> <u>copay</u> (Mail Order)	30 day supply Preauthorization may be required - if not obtained, penalty will be 100% for certain prescription drugs (Retail) 90 day supply Preauthorization may be required - if not obtained, penalty will be 100% for certain prescription drugs (Mail Order) Non-network cost sharing does not count toward the out-of-pocket limit.
	Level 2 - Higher cost generic and brand-name drugs	\$35 <u>copay</u> (Retail) \$87.50 <u>copay</u> (Mail Order)	No charge, after <u>network</u> <u>copay</u> (Retail) No charge, after <u>network</u> <u>copay</u> (Mail Order)	
	Level 3 - Generic and brand-name drugs with higher cost than Level 2	\$55 <u>copay</u> (Retail) \$137.50 <u>copay</u> (Mail Order)	No charge, after <u>network</u> <u>copay</u> (Retail) No charge, after <u>network</u> <u>copay</u> (Mail Order)	
	Level 4 - Highest cost drugs	25% <u>coinsurance</u> (Retail) 25% <u>coinsurance</u> (Mail Order)	No charge, after <u>network</u> <u>copay</u> (Retail) No charge, after <u>network</u> <u>copay</u> (Mail Order)	

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Specialty Drugs	35% <u>coinsurance</u> 25% <u>coinsurance</u> (Preferred Specialty Pharmacy)	35% <u>coinsurance</u> 35% <u>coinsurance</u> (Preferred Specialty Pharmacy)	30 day supply
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$1000 <u>copay</u> /visit	30% coinsurance	Preauthorization may be required - if not obtained, penalty will be 40%
	Physician/surgeon fees	No charge	30% coinsurance	None
If you need immediate medical attention	Emergency room care	\$400 <u>copay</u> /visit	\$400 <u>copay</u> /visit; <u>deductible</u> does not apply	Emergency room care: Copayment waived if admitted
	Emergency medical transportation	\$400 copay/transport	\$400 <u>copay</u> /transport; <u>deductible</u> does not apply	
	<u>Urgent care</u>	\$100 copay/visit	30% coinsurance	
If you have a hospital stay	Facility fee (e.g., hospital room)	\$1000 <u>copay</u> /day	30% coinsurance	3 days for <u>copay</u> per day <u>Preauthorization</u> may be required - if not obtained, penalty will be 40%
	Physician/surgeon fees	No charge	30% coinsurance	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Therapy: \$40 copay/visit Other outpatient services: No charge	Therapy: 30% <u>coinsurance</u> Other outpatient services: 30% <u>coinsurance</u>	Inpatient services: 3 days for <u>copay</u> per day Preauthorization may be required - if not obtained, penalty will be 40%
	Inpatient services	\$1000 <u>copay</u> /day	30% coinsurance	

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you are pregnant	Office visits	No charge	30% coinsurance	Office visits: Cost sharing does not apply for preventive services. Childbirth/delivery professional services: Depending on the type of services, a deductible may apply. Childbirth/delivery facility services: Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound) 3 days for copay per day Preauthorization may be required - if not obtained, penalty will be 40%
	Childbirth/delivery professional services	No charge	30% coinsurance	
	Childbirth/delivery facility services.	\$1000 <u>copay</u> /day	30% coinsurance	

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need help recovering or have other special health needs	Home health care	\$75 <u>copay</u> /visit	30% coinsurance	120 visit limit per year Preauthorization may be required - if not obtained, penalty will be 40%
	Rehabilitation services	Physical, occupational, speech, cognitive, audiology therapy and manipulations: \$40 copay/visit	Physical, occupational, speech, cognitive, audiology therapy and manipulations: 30% coinsurance	REHABILITATION Physical, occupational, speech, cognitive, audiology therapy and manipulations: 40 visits per year combined HABILITATION Physical, occupational, speech, cognitive, audiology therapy and manipulations: 40 visits per year combined
	Habilitation services	Physical, occupational, speech, cognitive, audiology therapy and manipulations: \$40 copay/visit	Physical, occupational, speech, cognitive, audiology therapy and manipulations: 30% coinsurance	
	Skilled nursing care	\$75 <u>copay</u> /day	30% coinsurance	60 day limit per year Preauthorization may be required - if not obtained, penalty will be 40%
	Durable medical equipment	No charge	30% coinsurance	Preauthorization may be required - if not obtained, penalty will be 40% for durable medical equipment \$750 and over Excludes vehicle and home modifications exercise and bathroom equipment
	Hospice services	No charge	30% coinsurance	Preauthorization may be required - if not obtained, penalty will be 40%

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If your child needs dental or eye care	Children's eye exam	\$10 <u>copay</u> /visit	30% coinsurance	Plan coverage limited to 1 exam per year until the end of the month child turns 19
	Children's glasses	40% coinsurance	40% coinsurance	Plan coverage limited to 1 pair of frames per year until end of month child turns 19 1 pair of lenses per year until end of month child turns 19
	Children's dental check-up	40% coinsurance	40% coinsurance	2 exams per year until end of the month child turns 19

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of other excluded services.)

Bariatric Surgery

• Non-emergency care when traveling outside of the • Routine Foot Care

U.S.

Infertility Treatment

Private Duty Nursing

Weight Loss Programs

Long Term Care

• Routine eye care (Adult)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your **plan** document.)

Acupuncture, if it is prescribed by a physician

Cosmetic Surgery, if to correct a functional impairment

 Hearing Aids, \$3000.00 per hearing aid to age 19; 1 aid per ear per 48 months

Chiropractic Care - spinal manipulations are covered

 Dental Care (Adult), if for dental injury of a sound natural tooth Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

- Humana at 1-866-4ASSIST (427-7478).
- For group health coverage subject to ÉRISA, you may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- For non-federal governmental group health plans, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov.
- If your coverage is a church <u>plan</u>, church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law.

Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- Humana, Inc.: <u>www.humana.com</u> or 1-866-4ASSIST (427-7478).
- Department of Labor Employee Benefits Security Administration: 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform
- Georgia Office of Insurance and Safety Fire Commissioner, Two Martin Luther King Jr. Drive, West Tower, Suite 704, Atlanta, GA 30334, Phone: 404-656-2056 or 800-656-2298 (toll free)

Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of **in-network** pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$75
Hospital (facility) copayment	\$1000
Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,800
In this example, Peg would pay:	
Cost Sharing	

\$0		
\$2,000		
\$0		
What isn't covered		
\$0		
\$2,000		

Managing Joe's type 2 Diabetes

(a year of routine **in-network** care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$75
Hospital (facility) copayment	\$1000
Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs

Durable medical equipment (glucose meter)

	Total Example Cost	\$7,400
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In this example, Joe would pay:

Cost Sharing		
Deductibles	\$0	
Copayments	\$1,800	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,820	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$75
Hospital (facility) copayment	\$1000
Other coinsurance	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$1,900

In this example, Mia would pay:

Cost Sharing		
Deductibles	\$0	
Copayments	\$1,500	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,500	

Discrimination is Against the Law

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If you need these services, call **1-866-427-7478** or if you use a **TTY**, call **711**.

If you believe that Humana Inc. and its subsidiaries have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or religion, you can file a grievance with Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618.

If you need help filing a grievance, call **1-866-427-7478** or if you use a **TTY**, call **711**.

You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at **https://ocrportal.hhs.gov/ocr/portal/lobby.jsf**, or by mail or phone at **U.S. Department of Health and Human Services**, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019**, **800-537-7697 (TDD)**.

Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.

Multi-Language Interpreter Services

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-866-427-7478 (TTY: 711)... ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-427-7478 (TTY: 711) 注意:如果您使用繁體中文,您可以免費獲得語言援 助服務。 請致電**1-866-427-7478** (TTY: 711)。 ... CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Goi số **1-866-427-7478** (TTY: 711).... 주의 : 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-427-7478 (TTY: 711) 번으로 전화해 주십시오 PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-866-427-7478** (TTY: 711).... ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-427-7478 (телетайп: 711).... ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-866-427-7478 (TTY: 711).... ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-427-7478 (ATS: 711).... UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-427-7478 (TTY: 711).... ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Lique para 1-866-427-7478 (TTY: 711).... ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-427-7478 (TTY: 711).... ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-427-7478 (TTY: 711).... 注意事項:日本語 を話される場合、無料の言語支援をご利用いただけます。 **1-866-427-7478** (TTY: 711) まで、お電話にてご連絡ください。...

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با **866-427-478-1** فراهم می باشد. با **TTY: 711)** تماس بگیرید.

Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'dęę', t'áá jiik'eh, éí ná hólǫ, koji' hódílnih 1-866-427-7478 (TTY: 711)....

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-866-427-100 (رقم هاتف الصم والبكم: 711).