

FACILITY INFORMATION

With locations throughout metro Atlanta and in Athens, great care is close to home or work.



where to get
CARE



ENJOY THE KAISER PERMANENTE DIFFERENCE



Kaiser Permanente is different, because unlike most health insurance options, we can provide your health plan and your health care. You get access to our own, carefully selected doctors in our own, convenient medical facilities. So your care can be better coordinated to help keep you healthy through prevention and early detection, and get you back to health more quickly when you're sick.



GETTING CARE AT KAISER PERMANENTE MEDICAL FACILITIES

Carefully Selected Doctors

We choose just the doctors we trust to take good care of our members—and because they work for us, we can help make sure that they do. So you can feel confident knowing you're in good hands with physicians who are among the best in their fields, from some of the top medical schools in the country.

Truly Coordinated Care

When you get care with Kaiser Permanente, your doctors, nurses, specialists, pharmacy, lab, and hospitalists can all share information through your electronic medical record and work together as a team to get you healthy.* So you can get expert, personalized care, often without the hassle of claims and referrals.

Timesaving Convenience

At most Kaiser Permanente locations, your doctor, lab, and pharmacy are all under the same roof. Plus, you can save time and trips by taking care of many health needs from home, like emailing your doctor, refilling prescriptions online, and calling for 24-hour nurse advice. When getting the advice and care you need is this convenient, it's easier to stay healthy.

*When receiving care at a Kaiser Permanente medical facility or an affiliated hospital with a Kaiser Permanente physician on staff.



Get the **CARE YOU NEED**
when and where you need it.

Specialty Care

We have many of the most sought-after specialties within our own medical offices, including cardiology, dermatology, gastroenterology, oncology, and more. And, you can see any specialist in our Kaiser Permanente medical facilities without a referral.

Hospitals

When you need hospital care, we have several affiliated hospitals in metro Atlanta and in Athens, including Northside Hospital, Piedmont Hospital, Gwinnett Medical Center—Lawrenceville, and Children's Healthcare of Atlanta at Scottish Rite. There's often a Kaiser Permanente doctor or hospitalist on staff at these locations, and your own doctor will always help coordinate your care.

Hospital Admission Prior Approval

In an emergency, go to the nearest medical facility. If you require admission to the hospital, you, a family member, or the hospital must call us at the number on the back of your Kaiser Permanente ID card prior to being admitted to obtain authorization. This will allow us to consult with the physician providing your care, and to coordinate further medical care if necessary. If appropriate, we can arrange a transfer to a Kaiser Permanente Affiliated Hospital when your condition permits. If you do not contact us for prior approval, you may be responsible for the full cost of services received during your hospital stay.

Health Classes

You have access to many free and low-cost Healthy Living classes at our medical facilities. We offer courses in nutrition, healthful cooking, physical fitness, breast-feeding, yoga, and care for diabetes, cholesterol, heart disease, and more. Class times and locations can be found online at kp.org/classes or in the Healthy Living Catalog, available at all Kaiser Permanente medical offices.

Urgent Care

If you're a member with an urgent medical need, Kaiser Permanente offers convenient, coordinated care options, often without the hassle, long waits, or expense of a visit to the hospital emergency room.

Our members have access to our **24/7 Advanced Care Centers** at the TownPark Comprehensive Medical Center in Kennesaw, and at the Southwood Comprehensive Medical Center (opening in Jonesboro in early 2014) as well as to our **Urgent Care Centers** at the Gwinnett, Panola, Southwood and TownPark medical facilities. At our Kaiser Permanente locations, you'll get care from our own, carefully selected doctors who have instant access to your medical history through our electronic medical record system.

We also have nearly **40 affiliated community urgent care locations** throughout metro Atlanta and in Athens, to help you get the care you need, whenever you may need it.

Outside Atlanta, members can also visit any of our Kaiser Permanente facilities throughout the United States—located in California, Colorado, Hawaii, and the Northwest and Mid-Atlantic regions. Emergency care coverage is available anywhere in the world.

Need help? Just call. Our advice nurses are available by phone through our **HEALTH LINE** 24 hours a day, every day, to offer guidance and help you decide the best way to get the care you need. Just call **404-365-0966** (locally) or **1-800-611-1811** (long distance).

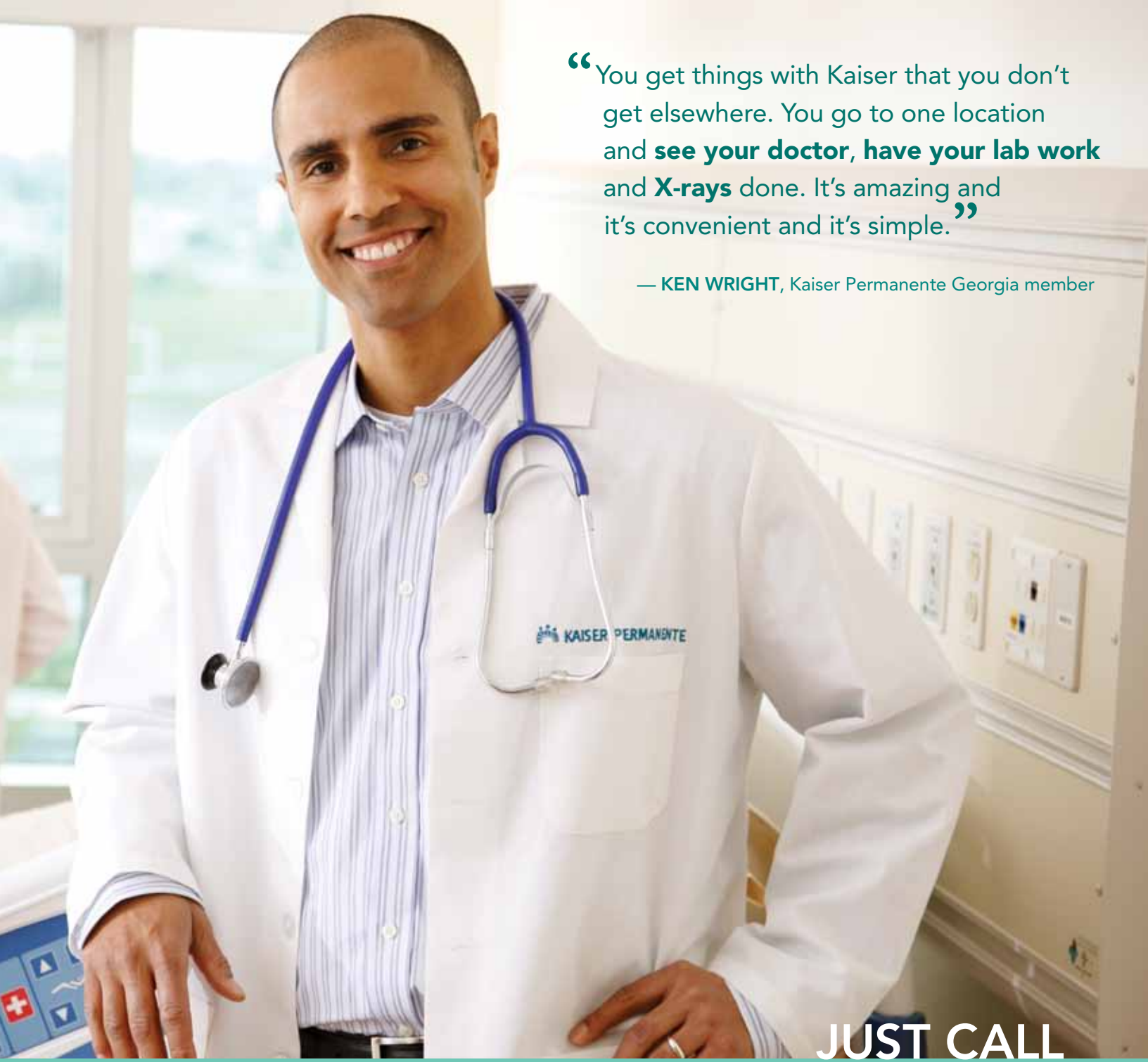
If you think you have a **medical emergency**—a condition that would put your life, health, limbs, or bodily functions in serious jeopardy—**call 911** or go to the nearest hospital emergency room.

At our Kaiser Permanente and affiliated community Urgent Care locations, you will be charged for an Urgent Care visit. Your out-of-pocket cost will usually be lower than for emergency room care, but higher than for a scheduled visit to your primary care physician.



Canceling or rescheduling an appointment at our Kaiser Permanente locations is simple—just call the Health Line, or log in to kp.org.

If you can't keep your appointment, let us know ahead of time so we can offer that time slot to another member who may need it. If you are not able to keep your appointment, you must provide at least a 24-hour notice to cancel or reschedule your visit, or you will be charged a \$25 missed appointment fee by your physician's Medical Group (The Southeast Permanente Medical Group, Inc.).



“You get things with Kaiser that you don’t get elsewhere. You go to one location and **see your doctor, have your lab work and X-rays** done. It’s amazing and it’s convenient and it’s simple.”

— KEN WRIGHT, Kaiser Permanente Georgia member

JUST CALL

APPOINTMENTS AND 24/7 NURSE ADVICE

404-365-0966 locally
1-800-611-1811 long distance
(711 TTY)

For urgent care, to schedule or cancel an appointment in Adult or Pediatrics/Adolescent Medicine, or to speak with an advice nurse, call 24 hours a day, seven days a week.

For all other appointments, call 7 a.m.–7 p.m., Monday through Friday.

MEMBER SERVICES

404-261-2590 locally
1-888-865-5813 long distance

For health plan eligibility, coverage verification, and general member services, call 7 a.m. – 7 p.m., Monday through Friday.

GOOD HEALTH

IN YOUR NEIGHBORHOOD

Our 30 medical facilities are located throughout metro Atlanta, and in Athens. At most locations, you can find your doctor, specialists, lab, X-ray, and pharmacy services all under one roof, so it's convenient to get the care you need when and where you need it. See our facility map on the back cover of this brochure to find out which locations are closest to you.





OUR LOCATIONS IN METRO ATLANTA & ATHENS

For hours, call the HEALTH LINE at **404-365-0966** or **1-800-611-1811**, or visit **kp.org/facilities**.

ATHENS-CLARKE COUNTY



ATHENS MEDICAL OFFICE

2142 West Broad Street, Building 200
Athens, GA 30606

Direction Line: **706-583-5000**
Located in the Athens Medical Complex.

Services available: Adult Medicine, Health Education, Lab Services, Nutrition (limited), Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

CHEROKEE COUNTY



HOLLY SPRINGS MEDICAL OFFICE

684 Sixes Road, Suite 275
Holly Springs, GA 30115

Direction Line: **770-852-2455**
Located in Holly Springs off Exit 11 at Sixes Road in the Northside/Holly Springs Building.

Services available: Adult Medicine, Gynecology, Lab Services, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

CLAYTON COUNTY



SOUTHWOOD COMPREHENSIVE* MEDICAL CENTER

2400 Mt. Zion Parkway
Jonesboro, GA 30236

Direction Line: **770-603-3690**
Located in the Southwood Development near I-75 and the Mt. Zion Boulevard exit.

Services available: Adult Medicine, Advanced Care (24/7)*, Behavioral Health and Chemical Dependency, Cardiology, Diagnostic Imaging (CT, MRI), Endocrinology, General Surgery, Health Education, Heart Failure Clinic, Infectious Disease, Lab Services, Mammography, Maternal Child Health/Lactation, Neurology, Nutrition, Obstetrics-Gynecology, Oncology and Infusion, Ophthalmology*, Optometry*, Orthopedics*, Pain Management, Pediatrics/Adolescent Medicine, Pharmacy, Podiatry, Pulmonology, Rheumatology, Urgent Care, Urogynecology, Urology, Vascular Surgery, and X-ray

Southwood is one of Kaiser Permanente's **DIAGNOSTIC CENTERS OF EXCELLENCE**, providing mammography, ultrasound, general radiology, and high-end imaging.

*Coming in 2014.



CUMBERLAND MEDICAL CENTER

2525 Cumberland Parkway
Atlanta, GA 30339

Direction Line: 770-431-4550

Located on Cumberland Parkway near I-285 and the Paces Ferry Road exit.

Services available: Adult Medicine, Behavioral Health, Endocrinology, Geriatrics, Health Education, Infectious Disease, Lab Services, Mammography, Maternal Child Health/Lactation, Nephrology, Nutrition, Obstetrics-Gynecology, Oncology and Infusion, Pediatrics/Adolescent Medicine, Pharmacy, Rheumatology, and X-ray



EAST COBB MEDICAL OFFICE

1205 Johnson Ferry Road, Suite 107
Marietta, GA 30068

Direction Line: 770-509-4747

Located in the Woodlawn Square Shopping Center on Johnson Ferry Road, south of Highway 120.

Services available: Adult Medicine, Lab Services, Pediatrics/Adolescent Medicine, and Pharmacy



TOWNPARK COMPREHENSIVE MEDICAL CENTER

750 TownPark Lane
Kennesaw, GA 30144

Direction Line: 770-514-5566

Located off Chastain Road between I-75 and I-575.

Services available: Advanced Care (24/7), Adult Medicine, Behavioral Health, Cardiology, Dermatology, Diagnostic Imaging (CT, MRI), Gastroenterology, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nutrition, Obstetrics-Gynecology, Oncology and Infusion, Ophthalmology, Optometry, Orthopedics,* Pediatrics/Adolescent Medicine, Pharmacy, Urgent Care, and X-ray

TownPark is one of Kaiser Permanente's **DIAGNOSTIC CENTERS OF EXCELLENCE**, providing mammography, ultrasound, general radiology, and high-end imaging.



WEST COBB MEDICAL CENTER

3640 Tramore Pointe Parkway
Austell, GA 30106

Direction Line: 770-439-4702

Located just off the East-West Connector in Austell.

Services available: Adult Medicine, Behavioral Health, Gynecology, Lab Services, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

*Coming in 2014.

COBB COUNTY (continued)



WEST MARIETTA MEDICAL OFFICE

2505 Dallas Highway
Marietta, GA 30064

Direction Line: 770-792-2023

Located near the intersection with Barrett Parkway.

Services available: Adult Medicine, Lab Services, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

COWETA COUNTY



NEWNAN MEDICAL OFFICE

203 Newnan Crossing Bypass
Newnan, GA 30263

Direction Line: 770-304-4432

Located in the Newnan Crossing II Shopping Center off Highway 34/Bullsboro Drive.

Services available: Adult Medicine, Health Education, Lab Services, Nutrition (limited), Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

DEKALB COUNTY



CRESCENT MEDICAL CENTER

200 Crescent Centre Parkway
Tucker, GA 30084

Direction Line: 770-496-3401

Located on Crescent Centre Parkway off the LaVista Road exit of I-285.

Services available: Adult Medicine, Behavioral Health, Dermatology, Endocrinology, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nephrology, Nutrition, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray



DOWNTOWN DECATUR MEDICAL OFFICE

201 W. Ponce de Leon Avenue, Suite A
Decatur, GA 30030

Direction Line: 404-687-7701

Located in the Artisan Building in downtown Decatur.

Services available: Adult Medicine, Gynecology, Lab Services, Maternal Child Health/Lactation, Pediatrics/Adolescent Medicine, and Pharmacy

DEKALB COUNTY (continued)



PANOLA MEDICAL CENTER

5440 Hillendale Drive
Lithonia, GA 30058

Direction Line: 770-322-2701

Located at Panola Road and Hillendale Drive.

Services available: Adult Medicine, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nephrology, Nutrition, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, Pharmacy, Urgent Care, and X-ray



STONECREST MEDICAL CENTER

8011 Mall Parkway
Lithonia, GA 30038

Direction Line: 678-323-7550

Located off I-20 near Stonecrest Mall.

Services available: Adult Medicine, Gynecology, Lab Services, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

DOUGLAS COUNTY



DOUGLASVILLE MEDICAL OFFICE

6875 Douglas Boulevard; Suite A
Douglasville, GA 30135

Direction Line: 678-838-2246

Located in the Douglasville Marketplace Shopping Center.

Services available: Adult Medicine, Gynecology, Lab Services, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

FAYETTE COUNTY



FAYETTE MEDICAL OFFICE

101 Banks Road
Fayetteville, GA 30214

Direction Line: 678-610-3705

Located in the Banks Station Shopping Center off Highway 85.

Services available: Adult Medicine, Lab Services, Pediatrics/Adolescent Medicine, and Pharmacy

FORSYTH COUNTY



FORSYTH MEDICAL OFFICE

1400 Northside Forsyth Drive, Suite 350
Cumming, GA 30041

Direction Line: 678-455-1408

Located on the third floor of 1400 Northside Forsyth Drive on the Northside Hospital Forsyth campus.

Services available: Adult Medicine, Dermatology, Lab Services, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

FULTON COUNTY



ALPHARETTA MEDICAL CENTER

3550 Preston Ridge Road
Alpharetta, GA 30005

Direction Line: 770-663-3101

Located in the Preston Ridge Business Park, off Old Milton Parkway near Georgia 400.

Services available: Adult Medicine, Behavioral Health, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nutrition, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray



BROOKWOOD AT PEACHTREE MEDICAL OFFICE

1745 Peachtree Road, Suite U
Atlanta, GA 30309

Direction Line: 404-888-7664

Located just south of Piedmont Hospital on Peachtree Street.

Services available: Adult Medicine, Behavioral Health, Cosmetic Dermatology (Monday–Wednesday), Dermatology, Infectious Disease, Lab Services, Maternal Fetal Medicine (Perinatology), Plastic Surgery, and Pharmacy



CASCADE MEDICAL CENTER

1175 Cascade Parkway
Atlanta, GA 30311

Direction Line: 404-505-4001

Located on Cascade Parkway off the Cascade Road exit of I-285.

Services available: Adult Medicine, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nephrology, Nutrition, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

FULTON COUNTY (continued)



Glenlake is one of Kaiser Permanente's **DIAGNOSTIC CENTERS OF EXCELLENCE**, providing mammography, ultrasound, general radiology, and high-end imaging.

GLENLAKE COMPREHENSIVE* MEDICAL CENTER

20 Glenlake Parkway
Sandy Springs, GA 30328

Direction Line: 770-677-5801

Located in the Glenlake office development at Georgia 400 and Abernathy Road.

Services available: Audiology (Hearing Aids), Breast Care Center, Cardiology, Diagnostic Imaging (CT, MRI), Gastroenterology, General Surgery, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Maternal Fetal Medicine (Perinatology), Neurology, Nuclear Medicine, Nutrition, Obstetrics-Gynecology, Ophthalmology,* Optometry,* Orthopedics,* Otolaryngology (ENT), Pain Management, Pharmacy, Plastic Surgery, Podiatry, Pulmonology, Urodynamics, Urogynecology, Urology, Vascular Surgery, Wound Care, and X-ray



PEACHTREE CENTER MEDICAL OFFICE

225 Peachtree Street, NE, Suite C-08
Atlanta, GA 30303

Direction Line: 404-589-3634

Located across International Boulevard on the Plaza Level of the South Tower.

Services available: Adult Medicine, Dermatology, Lab Services, and Pharmacy



SANDY SPRINGS MEDICAL OFFICE

1100 Lake Hearn Drive, NE, Suites 250 & 500
Sandy Springs, GA 30342

Direction Line: 404-845-4504

Located in The Pavilion at Lake Hearn.

Services available: Adult Medicine, Behavioral Health and Chemical Dependency, Dermatology, Lab Services, Pediatrics/ Adolescent Medicine, Pharmacy, and X-ray

GWINNETT COUNTY



LAWRENCEVILLE MEDICAL OFFICE

455 Philip Boulevard, Suite 130
Lawrenceville, GA 30046

Direction Line: 678-985-5019

Located off the intersection of Georgia 316 and Duluth Highway 120.

Services available: Adult Medicine, Gynecology, Lab Services, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

*Coming in 2014.



Gwinnett is one of Kaiser Permanente's **DIAGNOSTIC CENTERS OF EXCELLENCE**, providing mammography, ultrasound, general radiology, and high-end imaging.

GWINNETT COMPREHENSIVE MEDICAL CENTER

3650 Steve Reynolds Boulevard
Duluth, GA 30096

Direction Line: 770-931-6001

Located at Steve Reynolds Boulevard and Shackleford Road.

Services available: Adult Medicine, Behavioral Health, Cardiology, Dermatology, Diagnostic Imaging (CT, MRI, DEXA), Endocrinology, Gastroenterology, General Surgery, Health Education, Infectious Disease, Lab Services, Mammography, Maternal Child Health/Lactation, Nephrology, Neurology, Nutrition, Obstetrics-Gynecology, Oncology and Infusion, Ophthalmology, Optometry, Orthopedics,* Otolaryngology (ENT), Pain Management, Pediatrics/Adolescent Medicine, Pharmacy, Podiatry, Pulmonology, Rheumatology, Sports Medicine, Urgent Care, Urology, and X-ray



SNELLVILLE MEDICAL OFFICE

2240 Fountain Drive
Snellville, GA 30078

Direction Line: 770-978-5420

Located one block east of Scenic Highway off Highway 78.

Services available: Adult Medicine, Lab Services, Maternal Child Health/Lactation, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray



SUGAR HILL-BUFORD MEDICAL CENTER

1435 Broadmoor Blvd.
Sugar Hill, GA 30518

Direction Line: 678-765-5750

Located off GA 20, just over two miles west of I-985.

Services available: Adult Medicine, Gynecology, Health Education, Lab Services, Maternal Child Health/Lactation, Nutrition (limited), Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

*Coming in 2014.

HENRY COUNTY



HENRY TOWNE CENTRE MEDICAL CENTER

1125 Towne Centre Village Drive
McDonough, GA 30253

Direction Line: 678-583-6618

Located on Towne Centre Village Drive near I-75 and the Jonesboro Road exit.

Services available: Adult Medicine, Gynecology, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nutrition (limited), Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

ROCKDALE COUNTY



CONYERS MEDICAL OFFICE

1478 Dogwood Drive
Conyers, GA 30013

Direction Line: 678-413-4338

Located in the Conyers Crossing II Shopping Center, Exit 82 off I-20 East.

Services available: Adult Medicine, Lab Services, Pediatrics/Adolescent Medicine, and Pharmacy

SPECIALTY CARE CENTERS



KAISER PERMANENTE PIEDMONT SPECIALTY CENTER

2004 Peachtree Road, NW, Suite 100
Atlanta, GA 30309

Direction Line: 404-504-2640

Located adjacent to Piedmont Hospital.

Services available: Cardiology, General Surgery and Pulmonary Medicine



KAISER PERMANENTE SOUTHWOOD SPECIALTY CENTER

2470 Mt. Zion Parkway
Jonesboro, GA 30236

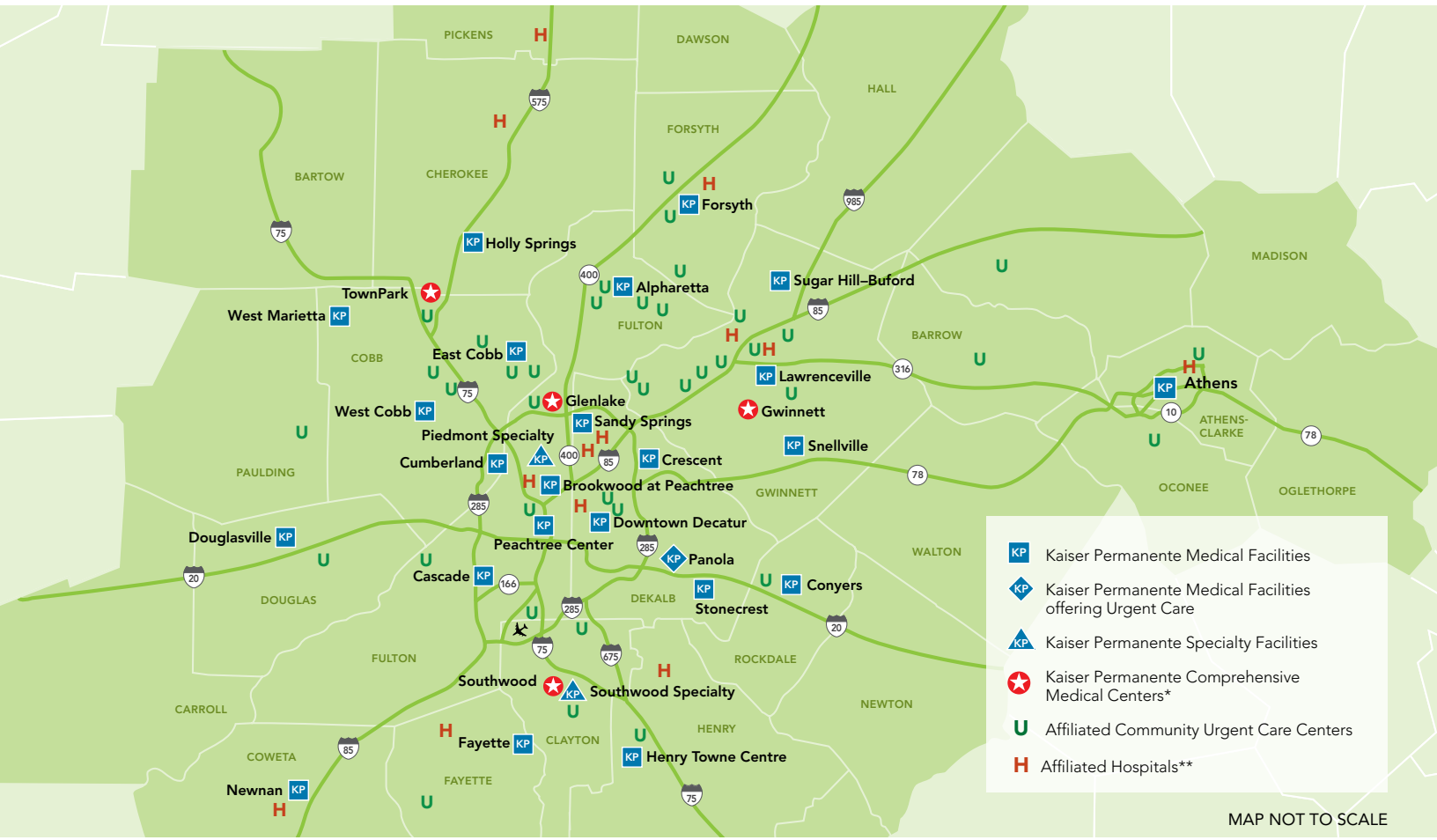
Direction Line: 770-603-3979

Minutes away from our Southwood Medical Center, near I-75 and the Mt. Zion Boulevard exit.

Services available: Audiology, Dermatology, Gastroenterology, Geriatrics, Nephrology, Orthopedics, and Otolaryngology (ENT)



MEMBER SERVICES: 404-261-2590
 APPOINTMENTS AND 24/7 NURSE ADVICE: 404-365-0966



Affiliated Hospitals

Athens Regional Medical Center
 Children’s Healthcare of Atlanta
 at Egleston
 Children’s Healthcare of Atlanta
 at Scottish Rite
 Gwinnett Medical Center—Duluth
 Gwinnett Medical Center—Lawrenceville
 Northside Hospital

Northside Hospital—Cherokee
 Northside Hospital—Forsyth
 Piedmont Hospital
 Piedmont Fayette Hospital
 Piedmont Henry Hospital
 Piedmont Mountainside Hospital
 Piedmont Newnan Hospital

* The Gwinnett Comprehensive Medical Center in Duluth offers urgent care. The TownPark Comprehensive Medical Center in Kennesaw offers a 24/7 Advanced Care Center for urgent medical needs (coming to Southwood Comprehensive Medical Center in 2014).

** The hospital that you will be admitted to is determined by the primary care physician you select. Some locations are available only in specific cases. In an emergency, you have access to any hospital emergency room.

kp.org/thrive



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Follow us on Twitter at twitter.com/kpgeorgia

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Please recycle. The information in this brochure was accurate at publication, but is subject to change.