

online access

It's easy to access your Ameritas benefits and other plan information online. Here's how:



When you create a secure member account, you have access to plan benefits, your certificate of coverage, claim information and your remaining benefits. You also can sign up to receive your Explanation of Benefits (EOB) electronically.

- go to **ameritasgroup.com**
- select the “Secure Member Account” link on the right
- on the Login page select the “Register Now” link
- fill out the New User Registration form and select “Create Account”
- select “Continue” on the Account Registered page
- enter your first name, last name, date of birth and ZIP code on the User Authorization page and select “Submit”
- on the Protected Health Information Access page, enter your SSN or member ID or enter a claim number and source code from a recent claim EOB statement and select “Submit”

After you create your member account, sign up for electronic EOB delivery on the My Profile page.

- on the My Profile page indicate you would like to receive EOBs online only instead of receiving paper copies, add your email address, and select “Update”

Use your online member account to access forms, read frequently asked questions, or nominate your dentist to be part of our PPO network.

Call us at 800.776.9446 or visit **ameritasgroup.com** to learn more and link to our social media sites.



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